

Our Values

Core Organisational Values from Mission and Philosophy Statements

1. Compassion
2. Equality
3. Excellence
4. Partnership
5. Stewardship
6. Respect and Recognition

Compassion – We seek to embrace the whole person, responding to the emotional, ethical and spiritual uniqueness as well as physical needs in our commitment to unselfishly care for others.

Equality – We seek to offer each person worth, spiritual freedom and hope, and treat all people with respect, integrity and dignity.

Excellence – We seek to empower our people to continually improve our service, to advance quality and to increase innovation and openness to new ideas.

Partnership – We seek to collaborate as employees to utilise the talents and creativity of all persons.

Stewardship – We seek to be responsible and accountable for all we have, are and do.

Respect and Recognition – We seek to acknowledge each person's value and to recognise their rights as individuals of worth.

Queensland Baptist Care

Organisational Mission and Values



QUEENSLAND
BAPTIST CARE

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A Service Group of Queensland Baptists

Please remember us in your Will!



QUEENSLAND
BAPTIST CARE

As part of the QBC Strategic Plan
2005-2009

Queensland Baptist Care (QBC) is the Community Services Group of Queensland Baptists and is a public benevolent institution.

Through its workforce of over 900 people, QBC provides a quality Christian ministry of welfare services to Queensland Baptists and the wider community. These services include:

- Residential and support services to older Australians through Retirement Villages, Residential Aged Care and Home Care packages.
- Residential and support services for children, young people and people with a disability through specialist counselling, education and assistance centres
- General and specialist counselling, training, workshops and other community service courses
- Chaplaincy services in aged care and hospitals
- Fundraising to support the activities of QBC

This leaflet outlines the vision, mission, philosophy, motivation and values that influence and direct the activities of Queensland Baptist Care and its employees.

Our Vision:

Queensland Baptist Care seeks to serve and empower a broad cross section of people in the community through providing comprehensive and integrated community care services. QBC has been and continues to be at the cutting edge of service delivery by supporting those in the greatest need and addressing gaps in public welfare programs.

We provide a holistic Christian approach to meeting the needs of our clients. We seek to provide quality services within the principles of wise stewardship of the available resources. QBC will only be involved in activities where it can make a difference and provide a service based on Christian principles.

Our Mission Statement:

Through faith in action, we offer hope, care and compassion to a needy society in response to the two great commands of Jesus Christ: "To love God and to love others".

Our Philosophy of Care:

Our philosophy of care is based on the following convictions derived from Christ's example and teaching:

- Every individual is of equal value in God's sight;
- Accordingly, we must always care for our clients, and those close to them, in ways that respect their dignity and value as unique individuals;
- We must encourage others to participate in the loving support of those in need in our society;
- We must constantly strive to provide a high quality of care for those in need in our community in order to enrich their quality of life and human dignity;
- We must be faithful stewards of the resources we have.

Our Christian Motivation

QBC has been in operation since 1949. It was started by a group of enthusiastic Christians looking for ways to bring a Christian influence and emphasis to the needs they saw around them. This Christian motivation still influences our approach to the services we provide, the people we employ to provide these services and the partnerships we enter into.

QBC expects its employees to demonstrate empathy towards our vision and mission statement. Employees are also required to ensure their performance and behaviour does not detract from the principles and values of Queensland Baptists.